



LOURDES A. LEON GUERRERO
GOVERNOR (MAGA'HAGA)

JOSHUA F. TENORIO
LIEUTENANT GOVERNOR
(SIGUNDO MAGA'HAGA)

DEPARTMENT OF ADMINISTRATION

GENERAL SERVICES AGENCY

AHENSAN SETBISION HINIRAT
148 ROUTE 1 SOUTH MARINE CORPS DRIVE, Piti, GU 96915
TELEPHONE: (671) 475-1707/1708
FAX: (671) 472-4217/1727

EMAIL: GSAPROUREMENT@GSADOA.GUAM.GOV
WEBSITE: WWW.GSA.DOA.GUAM.GOV



EDWARD M. BIRN
DIRECTOR (DIREKTOT)

BERNADINE C. GINES
DEPUTY DIRECTOR
(SIGUNDO DIREKTOT)

April 19, 2022

Invitation For Bid GSA-021-22 Manage WiFi Services and Support

Questions and Concerns received from IT&E on April 08, 2022

1. Since a wireless solution will now be considered, may I request to conduct a site survey for all locations to deliver a wireless solution?

Response: Site Visit was scheduled 9:00am Thursday, March 10, 2022. Refer to Amendment #2.

Questions and Concerns received from GTA on April 08, 2022

1. Please advise if a modification to the bid form will be provided to include a fully managed cybersecurity solution (Reference response #4 to GTA's RFI)

Response: Modification is not needed since the specifications stated Bidder is expected to provide a fully secured and robust managed WIFI solution.

2. Please advise if the cybersecurity solution should be managed 24/7.

Response: Yes, services provisioned by the bidder must maintain 24/7 technical support levels in the event of any service interruption. Every effort must be made to restore services. Bidder must submit a plan with this bid response that addresses this requirement.


CLAUDIA S. ACFALLE
Chief Procurement Officer

Please Print
Acknowledgement Copy (Re-Fax to GSA)

Received By: _____
Date: _____
Company Name: _____
Fax to: 475-1727 or 472-4217
Email to: gsaprourement@gsadoa.guam.gov